

I am frustrated with using my vp-100 many times because I can not select any VRS services, such as SprintVRS, IP VRS, etc. through vp-100 service provider because the vp-100 service provider blocks my desire to call specified VRS services another than this vp-100 service provider.

I am videophone installer to install videophones for deaf and hard-of-hearing persons in part of Florida. I have been listened from most clients who have their vp-100 videophones at their homes and they are complaining about the vp-100 service provider because they could not have their rights to select any of all VRS, so they have to use the vp-100 service.